MUSC College of Pharmacy
Technology Requirements, fall 2019 entering class

The MUSC College of Pharmacy requires incoming P1 students to begin classes equipped with a laptop or notebook computer. This requirement is necessary for computer based testing, research, and in- class access of electronic course materials. P1 students will be assisted in setting up their computers with access on the university wireless network during fall orientation. Only laptop or notebook computers are acceptable (iPads are the only tablet accepted for online testing). Smartphones, Kindles and other tablet devices are not acceptable and will not meet the requirement. More is always better and these should be considered minimum standards.

Hardware	**PC**	**MAC**
Processor	Intel i5 or higher	Intel i5 or higher
Memory	4-8 GB or more (8GB recommended)	4-8 GB or more
Hard Drive	200 GB or greater	200 GB or greater
Wireless	Wifi (802.11 a/g/n or a/c)	Wifi (802.11 a/g/n or a/c)
Wired Card	100/1000 Mbps Ethernet Port	Apple Gigabit Ethernet Adapter (MacBook Pro only)
Network Cable	3' or 5' Patch Cord	3' or 5' Patch Cord

Software		
Operating System	Windows 10 (Required: Professional Edition)	OS X10.11 El Capitan or macOS 10.12 Sierra
Productivity	Microsoft Office 2016 or newer	Microsoft Office for Mac 2016 or newer

iPad Requirements
• iOS 8, iOS 9, iOS 10, or newer
• Examplify Application
• 500 MB of free space required to commence an exam
• Internet connection
***iPad must not be Jailbroken**

Support
The College of Pharmacy IT Support Team is prepared to provide assistance with getting student laptops connected to the Medical University of South Carolina wireless network and preparation for use with Exam software.
The College of Pharmacy IT Support Team will NOT provide support for the following:

- Internal or External Hardware repair
- Warranty coordination
- Computer Partitioning and reformatting
- Virus/Malware/Spyware removal or remediation
- Operating System installation/reinstallation
- Software installation or uninstallation
- Backing up and restoring of computer
- Wired or Wireless connectivity (*Beyond initial connection during orientation*)
- Operating system optimizations or configuration changes

Students requiring additional support beyond network connectivity should contact the University helpdesk at: 843-792-9700.

MUSC Student Technology Store – Innovation Station
Location: 1st floor, Colbert Library
Phone: 843-792-5312
Hours: Monday – Friday, 8 a.m. to 4 p.m.
E-mail: innovationstation@musc.edu

Office 365 is available to all students with an active NetID. Office 365 will be accessible while a student is enrolled. Microsoft Windows OS can be purchased at a reduced educational discount and downloaded by registering with an MUSC e-mail at MUSC on the hub for a personal computer. Students are also able to contact Paul Croy (CroyP@MUSC.edu) to request a license for Microsoft Windows OS.
Additional software downloads are available to students by visiting OCIO Software Downloads Page. (*Accessible once students receive MUSC Net ID*)

Insurance
If your computer is not covered by your homeowner's or renter's policy against theft or damage, you should consider purchasing a computer insurance policy. Several companies write this type of insurance which can cover repairs or complete replacement of damaged or lost/stolen computers.

Portable Storage
Portable USB key or external storage device for transfer and backing up of data

Cloud Storage
MUSC Box - Sign up for file hosting service for the purpose of file back up and transfer. MUSC Box is also where all pre-orientation items will be posted for students.