MUSC College of Pharmacy Technology Requirements

The MUSC College of Pharmacy requires incoming P1 students to begin classes equipped with a laptop or notebook computer. This requirement is necessary for computer based testing, research, and in- class access of electronic course materials. P1 students will be assisted in setting up their computers with access on the university wireless network during fall orientation. Only laptop or notebook computers are acceptable. Ipads, 2 in 1's, Smartphones, Kindles and other touch screen devices are not acceptable and will not meet the requirement. More is always better and these should be considered minimum standards.

Hardware	PC	MAC
Processor	Intel i5 or higher(10th or 11th Gen, non-U designation)	Intel, M1, or M2 processor
Memory	8 GB or more	8 GB or more
Hard Drive	256 GB or greater	256 GB or greater
Wireless	Wifi (802.11 a/g/n or a/c) home Wifi 25mbps per individual (1 person = 25mbps, 4 people = 100mbps	Wifi (802.11 a/g/n or a/c) home Wifi 25mbps per individual (1 person = 25mbps, 4 people = 100mbps
Software		
Operating System	Windows 10 v21H2 or higher (S mode not supported.) Office 365 or Microsoft Office 2016 or newer	MacOS 11 Big Sur or higher Apple Rosetta 2 Office 365 or Office for Mac 2016 or newer

Students requiring additional support beyond network connectivity should contact the University helpdesk at: 843-792-9700

MUSC Student Technology Store – Innovation Station

Location: Colbert Library, 1st floor, Suite EL107

Phone: 843-792-5312

Hours: Monday – Friday, 8 a.m. to 4 p.m. E-mail: innovationstation@musc.edu

Office 365 is available to all students with an active NetID. Office 365 will be accessible while a student is enrolled. Microsoft Windows OS can be purchased at a reduced educational discount and downloaded by registering with an MUSC e-mail at MUSC on the hub for a personal computer. Students are also able to contact Paul Croy (CroyP@MUSC.edu) to request a license for Microsoft Windows OS.

Additional software downloads are available to students by visiting OCIO <u>Software Downloads Page</u>. (Accessible once students receive MUSC Net ID)

Insurance

If your computer is not covered by your homeowner's or renter's policy against theft or damage, you should consider purchasing a computer insurance policy. Several companies write this type of insurance which can cover repairs or complete replacement of damaged or lost/stolen computers.

Portable Storage

You should consider purchasing a USB key that can be used to upload Examsoft answer files in case of software failure during testing.

Privacy Screen

A Privacy screen is required for assessments in all courses.

Support

The College of Pharmacy IT Support Team is prepared to provide assistance with getting student laptops connected to the Medical University of South Carolina wireless network and preparation for use with Exam software. The College of Pharmacy IT Support Team will <u>NOT</u> provide support for the following:

- Internal or External Hardware repair
- Warranty coordination
- Computer Partitioning and reformatting
- Virus/Malware/Spyware removal or remediation
- Operating Systeminstallation/reinstallation
- Software installation or uninstallation
- Backing up and restoring of computer
- Wired or Wireless connectivity (Beyond initial connection during orientation)
- Operating system optimizations or configuration changes